
Admissibility of integrity violation complaints

A complaint is admissible if:

1. It concerns a complaint regarding an integrity breach committed by Join For Water, including its directors, staff and volunteers in the performance of their duties. Violation of integrity includes any violation of appropriate financial or moral behaviour according to Join For Water's code of conduct.
In addition, possible violations by Join For Water's partner organisations will also be taken into account, if they relate to the provisions on integrity included in the contracts concluded by Join For Water with them.
2. The complaint was submitted by a related party. Related parties include any employee, partner or beneficiary of Join For Water, including their associates, and any other victim of integrity violations as referred to in point 1. The reporter can be both a victim and a witness.
3. The facts are not time-barred.
4. The complaint was made through one of the established reporting channels, i.e. to the complaint manager, through the complaint form on the Join For Water website, or to a manager and/or a contact person at a local country office.
5. The complaint was not made anonymously.
6. It is not a complaint about a violation that has been reported before and for which adequate action has been taken.